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**Statement of Deficiency**

**BEHAVIORAL HEALTH CENTER  
LICENSURE SURVEY  
DECEMBER 12-14, 2016**

**CENTER CENSUS: 191  
Sample Size: 20**

**Statement of Deficiency**

**(1) Based on documentation review and interview, the governing body failed to evaluate implementation of policies. Findings include:**

**(a) The Center failed to ensure that decisions made about care are based solely on the assessment and treatment needs, including consideration of the consumer's wants and desires and other clinical documentation of the consumer's health and behavioral health status. Consumers affected: one (1) of nineteen (19) consumers (Consumer #15) in the sample (refer to C123).**

**Statement of Deficiency**

**(1) Based on documentation review and interview, the Center failed to ensure that decisions made about care are based solely on the assessment and treatment needs, including consideration of the consumer's wants and desires and other clinical documentation of the consumer's health and behavioral health status. Consumers affected: one (1) of nineteen (19) consumers in the sample. Consumer identifier: #15. Findings include:**

**(a) Consumer #15 was admitted to the Center on 01/08/16. Consumer #15's record lacked documented evidence of a physical evaluation by an individual with assessment capabilities contained within their scope of practice prior to receiving prescriptions for Suboxone Film for a period of 11 months as evidenced by these findings.**

**(b) Consumer #15's record revealed a physical evaluation started on 01/08/16. This evaluation contained the patient information, history of alcohol use, a short family history and vital signs. Four (4) pages of the evaluation were left blank without being completed and the evaluation lacked the physician's signature or any staff signature. This was the only documented evidence of a physical evaluation found in this consumer's record.**

**(c) A completed physical evaluation for Consumer #15 was requested on 12/13/16.**

**(d) Interview on 12/13/16 at 12:45 p.m. with Staff G, Clinic Director confirmed the lack of documented evidence of a physical evaluation found in Consumer #15's record.**

**(e) The Center's policy, 5.2 General Medical: Intake (WV), effective 01/2016, states: "The program physician, or appropriate designee, will complete a medical examination prior to the CTC dispensing any medication...If only federally approved medications for the treatment of opioid addiction are prescribed and/or dispensed, then these policies and procedures will be applicable in their entirety..."**

**(f) Consumer #15's Case Note dated 01/18/16 states: "Pt (patient)...started treatment last week...Will increase to 12mg (milligrams) today." The note indicated Suboxone was the medication prescribed. This was signed by the physician. A copy of the prescription for Suboxone Film dated 01/18/16 was attached to this case note.**

**(g) Consumer #15's Case Note dated 01/25/16 states: "Pt (patient)...Will increase to 16mg (milligrams)..." This note had a copy of the Suboxone Film prescription attached and was signed by the physician.**

**(h) Consumer #15's record contained 25 Case Notes with prescription records attached with the last Case Note dated 11/30/16.**

**(i) Interview on 12/13/16 at 2:45 p.m. with Staff G, Clinic Director confirmed the lack of a documented evidence of a physical evaluation by the physician for Consumer #15. In the same interview, Staff G confirmed Consumer #15 receives prescriptions from the Center's physician. Staff G confirmed the consumers must have a completed physical evaluation by the physician prior to receiving prescriptions for medication.**

**(j) In summation, Consumer #15's record contained 25 prescriptions for Suboxone Film dated from 01/11/16 to 11/30/16, a period of 11 months. Consumer #15's physical evaluation had one (1) of five (5) pages completed and was not signed by a physician. The Center's policy states the physician is required to complete a medical examination prior to prescribing medications to the consumer. The Center's failure to ensure that decisions made about care are based solely on the assessment and treatment needs, including consideration of the consumer's wants and desires and other clinical documentation of the consumer's health and behavioral health status does not meet the intent of the regulation.**